MS(HR) 552- Feeding back diagnostic information

Lecture 25

Recap from last lecture

In the last lecture, we discussed:

➢ Questionnaires
➢ Interviews
➢ Observations

Topics to be covered today:

➢ Determining the content of the feedback

➢ Characteristics of feedback process

Determining the content of the feedback

- Relevant

- Understandable

- Descriptive

- Verifiable

- Timely

- Limited

- Significant

- Comparative

Characteristics of the feedback process

1. Motivation to work with the data

2. Structure for the meeting

3. Appropriate attendance

4. Appropriate power

5. Process help

Summary

In today's lecture, we discussed:

➢ Determining the content of the feedback
➢ Characteristics of feedback process

Thank you

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